



Arizona State Board of Pharmacy
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**NOTICE & AGENDA FOR MEETING
OF THE ARIZONA STATE BOARD OF PHARMACY'S
CONSUMER COMPLAINT REVIEW COMMITTEE**

Pursuant to A.R.S. § 38-431.02, notice is hereby given to the members of the Arizona State Board of Pharmacy's Consumer Complaint Review Committee (Committee) and to the general public that the Committee will hold a regular meeting open to the public on:

**May 12, 2010 beginning at 11:00 A.M.
Arizona State Board of Pharmacy Office
1700 W. Washington, 3rd Floor Board Room
Phoenix, AZ 85007**

One or more of the members of the Committee may participate in the meeting by telephonic communications.

Title 2 of the Americans with Disability Act (ADA) prohibits the Board or its Committees from discriminating on the basis of disability in its public meetings. Persons with a disability may request a reasonable accommodation by contacting Cheryl Frush, Deputy Director at 602-771-2727. Requests should be made as early as possible to allow time to arrange the accommodation.

During the course of the meeting, the Committee, upon a majority vote of a quorum of the members, may, when necessary, hold an executive session for the purposes of obtaining legal advice from the Board's attorney on any matter listed on the agenda pursuant to A.R.S. § 38-431.03(A)(3). The executive session will be held immediately after the vote and will not be open to the public.

The Committee Chair reserves the right to change the order of items on the agenda, except for matters set for a specific time.

The Agenda for the meeting is as follows:

OPEN SESSION

1. **Call to Order**
2. **Declaration of Conflicts of Interest**

EXECUTIVE SESSION

Pursuant to A.R.S. § 38-431.03(A)(2) and (3), the Committee, upon a majority vote of a quorum of the members, will go into Executive Session on the following items: to discuss, consider and receive records, information and/or testimony required by A.R.S. § 32-1940 to be kept confidential; and to obtain legal advice. All meeting attendees will be required to leave the meeting room during Executive Session. Any Committee vote will follow in Open Session.

3. **Review and Discussion of the Following Open Complaint/Investigation Files:**
(See Schedule "A" – a detailed listing of complaints is posted with the agenda in the Board office)

OPEN SESSION

4. **Legal Action** - Committee may take action on any of the matters discussed in Executive Session. The action may include instructions to investigators or legal counsel or recommendations to the Board.
5. **Call to the Public**
The Committee may make an open call to the public during the meeting, subject to reasonable time, place, and manner restrictions, to allow individuals to address the Committee on any issue within its jurisdiction. Pursuant to A.R.S. § 38-431.91 (G), members of the Committee are not allowed to discuss or take legal action on matters raised during an open call to the public unless the matters are properly noticed for discussion and legal action. However, the Committee may ask staff to review a matter or may ask that a matter be placed on a future agenda.
5. **Adjournment**

Prepared and Posted 05/07/2010

Arizona State Board of Pharmacy- Consumer Complaint Review Committee

May 12, 2010

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SCHEDULE "A"

COMPLAINT REVIEW - LIST OF COMPLAINTS BEING REVIEWED

Complaint Number	Respondent
3761	Brooke Adams – Pharmacist
3762	Jennifer Fraticelli –Pharmacist – Not licensed in Arizona Walgreens Mail Order Facility (Florida) –Permit Holder Karen Ritschel – Pharmacist in Charge
3764	Sharon Woodward – Pharmacist
3765	Lori Allen – Pharmacist
3766	Robert Hurd – Pharmacist
3767	Express Scripts – Permit Holder
3774	Express Scripts – Permit Holder
3775	Nona Reynolds – Pharmacist
3776	William Radovanovich – Pharmacist
3777	Kendra Billings – Pharmacy Technician
3778	Serigu Strango – Pharmacist
3780	Keyura Pandya - Pharmacist
3788	Deborah Grabowski Chenoweth – Pharmacist
3789	Sara Kinard – Pharmacy Technician
3790	CVS Pharmacy #9254 – Permit Holder

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